

Rental Guidelines

Overnight Rental: After 4:00pm M-F until 8:30am the following morning.

Half Day Rental: 4.5 hours in/out of store

Daily Rental: Monday – Friday = 24 hrs out of store. Example.. .pick up 10am on Monday... return by 10am on Tuesday = one day charge

Weekend Rental: (Closed on Sunday)

Pickup Saturday 8:30a -12:00n, Return Monday by 8:30a = One day rental charge

Late Returns Will Result In Additional Charges

Any equipment with an hour meter on the machine includes 9.5 hours or 12.5 hours for a weekend rental of use during a one day rental period. If limits are exceeded, the first 4.5 hours will result in an additional ½ day charge. 4.5 hours to 9.5 hours overage will result in an additional day charge.

Valid ID required for all rentals. Rental agreements are made with the person actually picking up or receiving the equipment. All rentals are pre-paid except with approved open account. We reserve the right to require a deposit on any rental.

Reservations are accepted for rentals and may require a deposit to guarantee availability.

We do not offer online reservations.

Rates quoted do not include Damage Waiver, Sales Tax, Transportation, Fuel, or Cleaning charges.

Damage Waiver is a 10% charge and allows us to cover everything EXCEPT abuse, misuse, theft or damage incurred during transit...it is not insurance and may be waived by the renter.

Renter is responsible for the safe use and operation of all equipment in their possession.

We DO NOT automatically pick up delivered equipment. It is the responsibility of the renter to call our store (423.639.6160) and request pickup. To be specific, if you have weekend rental, it MUST be called off by 8:30am Monday. If you have a 24 hour rental, it MUST be called off 24 hours after delivery. Failure to call equipment off will result in additional charges. Up to 4.5 hours late will be ½ day rate. 4.5 – 24 hours late will be an additional day charge.

SPECIAL EVENT rentals are priced by the event. Tents, tables, chairs, etc are normally made available prior to your event for set up. Tents will be set up during the week prior to a weekend event. We will work to accommodate your needs when possible. Tent reservations require a 50% deposit.

KEY THINGS TO REMEMBER TO AVOID ADDITIONAL CHARGES...

.. Return or Call Off Rentals ON TIME..

..Refuel..

..Return Clean..

..Don't Exceed Usage Limits..

..Don't Damage..